

Why would you recommend Fernbank to other parents and families?

- The staff are wonderful and very supportive. The garden/play area is large and there are lots of toys/bikes and my son loves it.
- Because it is an excellent nursery. Also, my child is doing extremely well and is happy at Fernbank.
- The setting creates an atmosphere for children to develop their skills and abilities.
- The children are happy. Staff are consistent, friendly and know my child well.
- Staff are experienced and children enjoy good facilities and a wide range of activities.
- I have recommended 2 friends. I think it is safe 'family' environment for kids' learning and development.
- Fernbank is a very good nursery and have helped my children settle in well. I have had a lot of help from staff and outside agencies.
- Staff are very professional and caring. Great rooms and outside area.
- Caring and professional staff, good facilities, good sized rooms, well equipped, good outside space to encourage physical development, clean, generally well maintained, happy atmosphere and regular staff.
- I would definitely recommend Fernbank and I have done so on several occasions.
- Friendly, nice spaces inside and outside, good value.
- Very friendly and welcoming. The care is of a good standard.
- Nice inclusive atmosphere.
- Fernbank has a lot of activities for under 5s.
- It's nice, safe, energetic, creative and fun.
- Very lovely staff, lots of activities for kids to choose from.
- It's a fun and friendly environment, great for children and parents.
- It's a welcoming place and well organised.
- Great space for kids to interact.
- Excellent resources and friendly atmosphere and great ideas for games.
- Friendly, safe environment
- The atmosphere is very friendly and my child is really enjoying the sessions.
- It's friendly and my child enjoys coming here.
- My son is happy here, there is a lot of space and gardens.
- My son's key worker makes him feel very secure.
- It's a lovely playgroup, with lots of various activities for children, it is clean and we enjoy the time here very much!!!
- Gertie is great with the children. She interacts well with both parents and children. The atmosphere is welcoming and encouraging.
- This is the friendliest playgroup I have been to.
- The team at Fernbank makes me feel reassured.

Suggestions:

- More music. A different instrument every three months.
- I would like more information about primary school admissions.
- An annual open day at the nursery, which would be an opportunity for past and present pupils to meet up.
- Would be good if parents could spend time at nursery during the day, help with activities and observe – would reassure children too.
- A first aid course that you can get a certificate for.
- Sewing – looking forward to it.

- If possible more music and movement sessions.
- A Friday Playgroup would help to give us something to look forward to.
- Courses for parents on parenting, and Makaton signs.
- It would be nice if I would spend more time with my son here

Other comments:

- I would like to know what my son does during the day to enhance his speech (read books, counting games etc)
- It would be nice to get more feedback on their day – what they ate, how they were emotionally etc.
- The temperature is often too warm
- I would like reviews more frequently
- More access to water on hot days (perhaps own marked bottle)
- I wonder if the afternoon/nap rest should continue for a bit longer – 3 ½ ?
- Open til 6? Otherwise very happy!
- This is a happy a healthy setting for all the children and I am extremely pleased with the care my children receive here.
- My child is extremely happy at Fernbank and enjoys coming to nursery.
- Would be good to hear more about interactive activity rather than just what he has played with that day. I'm not sure what small groups he does, how often, how much time is spent doing this.
- They are really nice people that run the drop-in sessions for under 5s and very nice people to talk to if you have a question to ask.
- I have been really happy since my child started. It's been really great at making me feel I'm right in returning to work.
- The children always enjoy coming!
- It seems like a very lovely atmosphere and we will come back again.
- Gertie is a lovely playgroup leader and really takes the time to get to know the parents and children. She is kind and thoughtful. We all enjoy attending the Thursday session.